

NEXT STEPS

This step-by-step guide contains everything you need to know (and do) to become an Alverno graduate student.

○ File the Free Application for Federal Student Aid (FAFSA)

As a graduate student, you are eligible for federal aid. Visit fafsa.gov to get started.

○ Vaccine mandate

All Alverno faculty, staff and students must be fully vaccinated against the COVID-19 virus or receive an approved medical, religious or online exemption. Instructions will be sent via email near the start of the semester.

○ Access your Campus Network Account

Your username and temporary password are included in the acceptance emails. Reset your temporary password by following [these instructions](#). This gives you access to your email and other campus networks.

○ Access your Alverno email

Your email account is through Office 365. Visit student.alverno.edu and enter your Alverno email address, which is attached to this booklet, and your account password. You will begin receiving important information, including financial aid and registration information, at this email.

○ Get acquainted with IOL

Our secure iol.alverno.edu site is the hub for many important student transactions. Pay your tuition, search and register for classes, maintain your student information and more.

○ Accept your federal loans

If you are taking out federal loans, you need to accept, decrease or decline your loans at studentloans.gov. You also should complete the Master Promissory Note and Entrance Counseling.

○ Sign your Educational Loan Agreement

Alverno requires all students to acknowledge an Educational Loan Agreement (ELA) and to establish a payment plan before the semester begins. Your ELA will be available in IOL under the Financial Aid section. If you have any questions, contact the Student Accounts Office at student.accounts@alverno.edu or **414-382-6262**.

○ Get acquainted with Moodle

Moodle is Alverno's official student portal. Faculty post syllabi for your courses, provide access to course materials and conduct online activities. Visit moodle.alverno.edu.



RESOURCES

Campus resources are available to all graduate students to assist in the successful completion of your degree.

Financial Aid

We know the financial aid process can be daunting, but our Financial Aid advisors can help you at every step to ensure you understand the investment you are making. For more information about meeting the cost of your Alverno education, contact our Financial Aid advisors at financial.aid@alverno.edu or **414-382-6262**.

Student Accessibility

The Office of Student Accessibility supports students who have a physical, sensory, learning and/or psychological disability. For more information, please contact Colleen Barnett, coordinator for student accessibility, at **414-382-6026** or colleen.barnett@alverno.edu.

Technology Services

The Technology Services Help Desk can answer your questions about your campus network account, IOL, Moodle and other network services. Please call **414-382-6700**, email helpdesk@alverno.edu or visit alverno.edu/Tech-Services.

Alverno Library

As an Alverno student, you have access to virtual journals, databases and so much more, including individual assistance from an Alverno librarian. For more information, please call **414-382-6062** or visit alverno.edu/Library.

Counseling and Health Services

Not just for our undergraduate students, our Counseling and Health Services team is committed to addressing all students' mental health concerns through direct service to individuals. Learn more at alverno.edu/wellness.

GET CONNECTED!

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If you have any questions, please call the Technology Services Help Desk at **414-382-6700**.

